



Rot & Damp Solutions Ltd

Damp & Timber Treatment Specialists

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Company No. 07563035

Registered in England

25th October 2012

John Mac Heating

Re: Guildford Street, Luton, Bedfordshire

Dear John,

May I take this opportunity to thank you for the prompt response and excellent work carried out recently at a site in Luton, Bedfordshire.

When our workforce discovered a protruding gas pipe that was interrupting the progress of the whole installation, you were able to re-arrange your schedule and attended the location within an hour to re-site the pipe to enable our employees to continue with their work.

It is refreshing to know a tradesman that is not only good at his job, but has a "how can I help you" approach, and I will not hesitate to recommend you if the opportunity arises.

Yours sincerely

Ritchard Tysoe
Rot & Damp Solutions Ltd